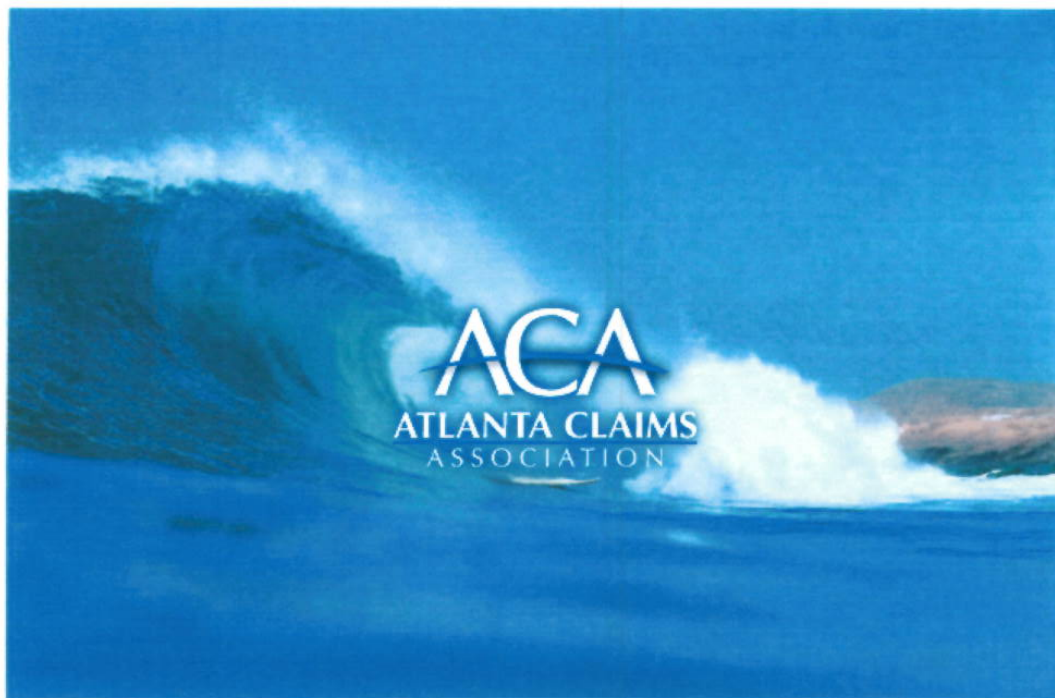




April, 2014 • A Monthly Publication of the Atlanta Claims Association

# **92<sup>nd</sup> Annual Atlanta Claims Convention**

## **April 23 & 24, 2014, Gwinnett Center**



***RIDING THE WAVES OF  
TECHNOLOGY***

---

# From the President

Hello All,

Spring is just days away as I write this letter. The weather has been osculating between rainy and cold and 'Spring like' weather. We are headed into the home stretch of winter and many of us are more than ready. Buddy (my dog) and I finally got to go to the dog park last week and reconnect with our summer friends. One of my favorite downtime activities is to go to the park and relax. I love unwinding there after work, just relaxing in the fresh air and enjoying the outside while Buddy gets to exercise and release his energy.

Our joint ACA-CPCU meeting this month was a great success and enjoyed by all who attended. The meal was delicious and we enjoyed the interesting speaker, Mr. Marty Murphy of Excelleration. We heard about how our emotions can either help or hinder us. Marty offered suggestions of how to understand how to harness our emotions to assist us in becoming more successful both professionally and personally.

Our 92nd Annual Convention is April 23 and 24. Please mark your calendars. Our annual Mock Trial is on Thurs April 23. Terri Zarillo and her Committee are hard at work planning a fun and educational day including earning CE Credit. The theme this year is based on a spoof of Myley Cyres Wrecking Ball. It sounds like it will be a great and fun way to learn more about our claim handling. I am looking forward to seeing you at Convention.

Regards,  
Robin Weidman  
President of ACA



**Thursday,  
May 1<sup>st</sup>, 2014**

Papasitos  
2788 Windy Hill Rd SE  
Marietta, GA 30067  
770-541-6100

Dinner Cost:  
This will be a Dinner event and  
additional information will be  
announced soon

Reservations Required  
Limited Seating  
RSVP by April 29th, 2014, Noon

Online Registration and payment  
is now available for monthly meetings  
[www.atlantaclaims.com](http://www.atlantaclaims.com)

Contact:  
Nancy Reynolds  
[nancyr08092@gmail.com](mailto:nancyr08092@gmail.com)

## When you speak – we listen

Please be looking for a survey monkey that will be circulated in the next several weeks - Atlanta Claims Association wants your input. Your opinion really matters to us. Please fill out the survey and to show our appreciation we will have a drawing for a great prize for those that respond. So watch for details that will follow.

### **Atlanta Claims Association Mission Statement:**

To strengthen the professional life of those involved in the claims industry by providing members with education and network opportunities while promoting a positive public image of the claims industry.

All rights reserved. No part of this material herein may be reproduced without permission of the ACA. Opinions expressed in A Claims scene by staff and contributors do not necessarily reflect those of the Atlanta Claims Association, Inc. Contributors are expected to warrant implicitly the originality of material submitted and to avoid any infringement in the rights of others.

**Vol. LXX, No. 4, April 2014**

# Claims Person of the Year Award



The James C. Fickling Memorial Award for Claims Person of the Year—the ACA award's official name—originated in 1970 by Idus Q. Wicker. Mr. Wicker, an attorney and partner with the Miami law firm of Wicker, Smith, Blomqvist and DeVant, established this award as a tribute to his friend and fellow ACA member Jim Fickling, Claims Manager of Georgia Power Company, who died in a tragic accident. The large memorial trophy was presented to The Atlanta Claims Association in January 1970. Jim Fickling and Idus Wicker have both passed away. Their wives, Ruby Fickling and Vivianne Wicker, attended the annual banquet as honored guests for many years, but also have passed away.

## 2013 Claims Person of the Year Nominees



The 2013 Claims Person of the Year nominees were introduced to those attending the ACA March 12th luncheon. The nominees from left to right are: Linda Mihyar - American Southern Insurance Company, Giselle Grable - Utica National, and Monica Jobin - Georgia Municipal Association. They are all excellent candidates for this prestigious award. The announcement of who will be named the 2013 Claims Person of the Year will be made at the Officer Installation Luncheon on Wednesday April 23rd. Best Wishes to each of the candidates.

## Past Award Winners

1970	D.T. Sims
1971	G.P. Turner
1972	L.J. Case
1973	H.N. Brooks, Sr.
1974	Betty J. Moore
1975	Byron R. Hays
1976	Brent Armstrong
1977	Patrick Schaaf
1978	George Griffin
1979	Teresa Cowart
1980	Christie Wilson
1981	Stephen Brown
1982	Sally Copeland Stone
1983	Jim McAllister
1984	Barbara Wilson
1985	Kathy Barnes
1986	Tim Eckles
1987	Robert W. Todd
1988	Richard Smith
1989	Mark Jones
1990	Renee Davis Allison
1991	Michael Francis, Jr.
1992	Donald Ouzts
1993	Myron Walker
1994	Lillian Cox
1995	Diana Roe Hollis
1996	Faye Presley
1997	Carol Morgan
1998	Mark Franke
1999	Nathan Peacock
2000	Charlotte Sadtler
2001	Sara Minick
2002	Greg Stewart
2003	Karen Sandidge
2004	Shirl Baggett
2005	Wayne Harris
2006	Grady Amason
2007	Robin Weidman
2008	Les Sychak
2009	Susan Tomsic
2010	Ann Wright
2011	Frances Harper
2012	Pamela Glick

# ACA Welcomes its New Members!

## Resident Member

**Denise Thomas**, GA Dept. of Administrative Services  
**Cassandra Forbes**, Utica National Insurance Co.  
**Jaclyn Chapman**, Broadspire  
**Amanda Garman**, Gypsum Management & Supply  
**Elizabeth Smith**, GA. Power Co.

## Resident Associate Member

**Jade Edwards** - Carlisle Medical  
**Leigh Pipitone** - Cypress Care  
**Heddi Silon** - Shepherd Center

## Non Resident Associate

**Tony May** - Litigation Solutions, LLC  
**Phillip Hambrick** - Veracity Research Company

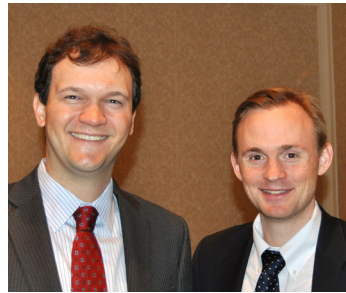
## Resident Attorney

**Christopher Watkins** - Hall Booth Smith, P.C.  
**Kirk Jonston, Smith** - Currie & Hancock, LLP  
**Maureen O'Connor** - Mabry & McClelland

## Non Resident Attorney

**J.P. Ray** - Phillip D. Gentry Inv. Forensic Fire Inv.  
**Daniel Hayes** - Teague Campbell Dennis & Gorham LLP  
**Melissa Cleary** - Teague Campbell Dennis & Gorham LLP  
**Sidney Minter** - Teague Campbell Dennis & Gorham LLP  
**Ben Greenberg** - Teague Campbell Dennis & Gorham LLP

# March Luncheon



## Ed Kelly Education Award—Three to be Presented

The Edward S. Kelly Education Award will be presented at the 2014 ACA Convention Luncheon on Wednesday, April 23, 2014. Three cash awards of \$250 will be presented to the three students attaining the highest scores in completing the Associate-in-claims (AIC), CPCU, and Senior Claims Law Associate (SCLA) designation in 2013. The three individuals will also be presented with plaques commemorating their achievements.

Only current ACA members are eligible to receive these awards. Scores cannot be obtained unless AIC, SCLA, or CPCU courses have been completed during the 2013 calendar year.

All members sitting for these exams in 2013 need to notify Evelyn Brown of their full name as listed on the certificate from the institute. Exam scores and along with the eligibility form below should also be submitted to Evelyn Brown by April 5, 2014.

### Ed Kelly Awards Eligibility Form • Deadline: April 5, 2014

I completed: ☐ AIC ☐ CPCU ☐ SCLA examination on \_\_\_\_\_/2013

Name \_\_\_\_\_

Company \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_

Mail to: Evelyn Brown • 3515 Hamby Road • Alpharetta, GA 30004

eMail to: [evelyn.brown@altacare.co.com](mailto:evelyn.brown@altacare.co.com) • Phone: 770-870-2827

# State Board Of Workers' Compensation 2014 Regional Educational Series

The Honorable Judge Frank McKay, Chairman of the Georgia State Board of Workers' Compensation, along with Executive Director Delece Brooks, and Board Directors, Judge Elizabeth Gobeil and Judge Hal Dawkins, will visit various cities throughout Georgia as part of the 2014 regional educational series on workers' compensation. The Board, under their leadership, will be conducting six seminars throughout Georgia in 2014 to educate those who work within Georgia's workers' compensation system or those who want to learn more about the workers' compensation system. This educational training program will provide valuable information for employers and self-insured employers, human resource and risk managers, claims adjusters, rehabilitation specialists, medical service providers and workers' compensation attorneys, paralegals and any and all system participants.

The program will include information regarding new developments at the State Board, legislative and case law developments, and updates on Board Rules. The seminar will include a Judge's perspective on witnesses testifying in court, an interactive session to include discussions on Posted Panels, Return to Light Duty Work, Settlements, Drug and Alcohol Testing and more! As well, a panel of workers' compensation attorneys will provide tips on managing claims involving FMLA, SSD, retirement and the aging work force. Finally, the seminar will feature a lively audience participation session called the "People's Court" where various workers' compensation issues will be presented and the audience will have the chance to "Be the Judge!" To close the seminar, there will be a question and answer session.

An application has been submitted to the Georgia Nurses Association for approval of (3.4) contact hours. Please call Hilary Williams at the State Board of Workers' Compensation for more information.



In addition, applications have been submitted for approval for the following professions: Legal (CLE); CCM / CDMS / CRC; Insurance Agents/Adjusters (GA License Number Only); and Human Resource (HRCI).

DALTON, GA – APRIL 2, 2014  
AUGUSTA, GA – APRIL 18, 2014  
OAKWOOD, GA – APRIL 24, 2014  
LAGRANGE, GA – APRIL 30, 2014  
SAVANNAH, GA – MAY 8, 2014  
JONESBORO, GA – MAY 28, 2014

To register online or with a check or a credit card - as an attendee or a sponsor - access the registration form/brochure below by following the link:  
<http://sbwc.georgia.gov/regional-educational-seminars>

You can also use the same link to print and mail the registration form/brochure with a check. A \$10.00 discount is given when more than one employee registers from the same company!

For questions, please call 404-656-3697 or 404-656-5656.

# Atlanta Claims Association Golf Outing

**When:** Tuesday, May 06, 2014

**Where:** Rivermont Golf & Country Club  
3130 Rivermont Parkway, Johns Creek GA 30022  
(770) 993-2124

**Schedule:** 11:00AM Golf Lunch & Registration  
11:45AM Shotgun Start  
5:00 PM Bragging Hour  
6:00 PM Dinner

Golf registration includes dinner & lunch. Mulligans are available for purchase at \$5 per mulligan, maximum 3 per person. Putting Contest with Prizes (\$5 one putt; \$10 for 3 putts maximum). To participate in the Golf Outing, you must be a member of the ACA, a guest of a member of ACA (one guest per member), or a sponsor of this event. If you are putting together your own foursome for golf, please register all players at the same time on the same registration form and indicate if they are an ACA member, or the guest of an ACA member. Please also remember to bring CASH ONLY for all beverage purchases at the Clubhouse bar, mulligans and putting contests purchased on the day of the event.

## Registration Form

Name: \_\_\_\_\_

Company Name: \_\_\_\_\_

Email: \_\_\_\_\_

Phone: \_\_\_\_\_

Golf Handicap: \_\_\_\_\_

## Additional Foursome Names:

\_\_\_\_\_ Golf Handicap: \_\_\_\_\_

\_\_\_\_\_ Golf Handicap: \_\_\_\_\_

\_\_\_\_\_ Golf Handicap: \_\_\_\_\_

## Check All That Apply:

\_\_\_\_ Golf & Dinner (\$75.00)

\_\_\_\_ Dinner Only (\$25.00)

\_\_\_\_ Mulligans (\$5.00 Per Mulligan, Maximum 3 Per Player)

\_\_\_\_ Putting Contest (\$5.00 One Putt; \$10 for 3 Putts Maximum)

We prefer you register electronically at [atlantaclaims.com](http://atlantaclaims.com), but you may also register by mailing this completed form with check to: Robin Williams

c/o The Claims Solution

2900 Chamblee Tucker Rd., Bldg. 16

Atlanta, GA 30341

Make checks payable to Atlanta Claims Association

## Sponsorship

Take advantage of this opportunity to advertise your company to the Atlanta claims industry

Cost	Type of Sponsorship
\$1,500	Golf Cart Sponsor ( <i>RESERVED</i> )
\$1,250	Primary Charity Sponsor
\$1,000	19th Hole/Drink Sponsor
\$750	Dinner Sponsor ( <i>RESERVED</i> )
\$750	Mulligan Sponsor
\$750	Water/Gatorade Hydration Stations Sponsor
\$750	Hole-in-One Sponsor
\$600	Gold Sponsor
\$300	Silver Sponsor
\$50+ gift	Prize Sponsor

## Registration Form

Company Name & Information:

\_\_\_\_\_  
\_\_\_\_\_

Type of Sponsorship: \_\_\_\_\_

Contact Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Fax: \_\_\_\_\_

Email: \_\_\_\_\_

Total Amount Paid: \_\_\_\_\_

\*Our preferred method of payment is through the ACA website, at [www.atlantaclaims.com](http://www.atlantaclaims.com) starting March 20, 2014. However, payment may be made by check payable to the Atlanta Claims Association and sent to Scott Busby at the address listed below.

Please email your company logo to Scott Busby. Company logos and payment must be submitted no later than Monday, April 28, 2014. Please note some sponsorship levels are of limited availability and will be filled on a first come, first served basis.

Scott Busby

Phone: 678-338-3911

Fax: 770-668-0878

[busby@boviskyle.com](mailto:busby@boviskyle.com)

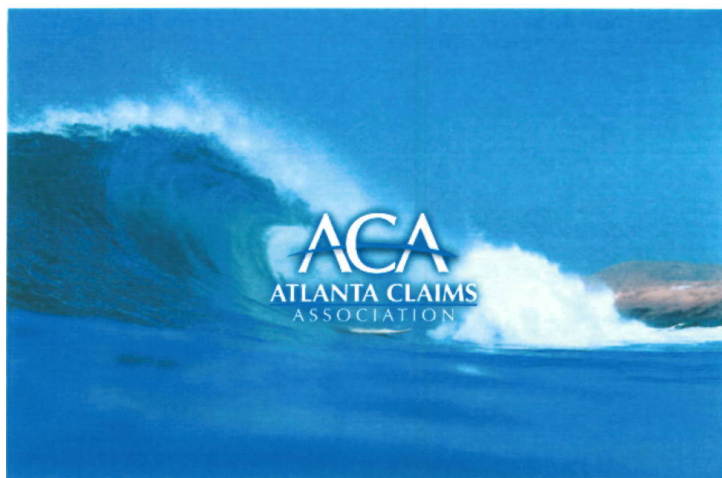
Bovis, Kyle, Burch & Medlin

200 Ashford Center North, Suite 500

Atlanta, GA 30338-2668

# 92nd Annual Claims Convention

Gwinnett Center  
April 23 & 24, 2014



## **RIDING THE WAVES OF TECHNOLOGY**

### **Convention Chairperson:**

Ann Wright - 770-391-8600

### **Convention Co-Chairperson**

Juanita Keltner - 678-427-1069

### **Committee:**

Shirl Baggett  
Evelyn Brown  
Pete Mobley  
Violet Mobley  
Esther Powers  
Doug White  
Joan White  
Rodean Wilson

## **Convention Update**

The Gwinnett Center will provide signage for the location of the Hospitality Suites. The Atlanta Claims Association will also have a list of the hospitality suites at the convention.

The convention hotel is The Hampton Inn and their room rates are \$116. per night. Their telephone number is 678-407-0018. Be certain to mention Atlanta Claims Association when booking your rooms so you will be certain to receive the convention rates. All hospitality suites and exhibits will be at the Gwinnett Center and you must have a name badge to enter the hospitality suites and exhibit areas. Please do not place name tags on the walls - they are extremely difficult to remove and an extra expense for the convention. Please discard in a container. Rooms are still available at the Hampton Inn and Holiday Inn. Make your reservations now. Ample free parking is available. We caution you on driving home after an evening of enjoying the hospitality suites, receptions and entertainment.

### **Grand Door Prizes:**

Three \$250 door prizes courtesy of The Atlanta Claims Association will be awarded in Exhibit Hall C. The first \$250 drawing will be immediately following the conclusion of the Mock Trial and you must be present to win. The other two \$250 drawings will be between 5:30 and 6:30 pm and you must be present to win.

If you have any questions please feel free to contact any of the convention committee members listed below:

**Ann Wright**—Convention Chairperson—866-788-5212  
**Juanita Keltner**—Convention Co-Chairperson—678-427-1069  
**Candice Kirkpatrick**—Hospitality Suites—770-813-7657  
**Violet Mobley**—Exhibitors—404-702-9148

# Conference Schedule

## Wednesday, April 23

### 11 a.m. - 6 p.m.

Convention Registration Desk Open  
Atlanta Claims Registration Desk  
Registration for Thursday's Education Seminar

### 11:30 a.m. - 12:30 p.m.

Hall C  
Reception for Officers, Board of Directors,  
Guests & Award Presentations

### 12:30 p.m. - 2:30 p.m.

Hall C  
Luncheon for Officers, Board of Directors, Guests  
Installation of Officers & Award Presentations

### 5:00 p.m. - 6:30 p.m.

Hall C  
Exhibitors Reception  
*Exhibits will Not be Open on Wednesday*

## Thursday, April 24

### 8:00 a.m. - 7:00 p.m.

Convention Registration Desk Open  
Atlanta Claims Registration Desk

### 9:00 a.m. - 5:00 p.m.

Education Seminar  
Salon 6 & 7 & Salon 4 & 5 & Foyer B

### 10:00 a.m. - 7:30 p.m.

Visit Exhibit Booths & ACA Desk Hall B & C

### 6:00 p.m. - 10:00 p.m.

Hospitality Suites & Receptions Open

## Menu

### Classic Caesar Salad

### Pan Smoked Apricot Ancho Chicken

Free Range Chicken Breast Pan Smoked with  
Apricot Barbeque Glaze and Saffron Rice

### Chef's Choice of Vegetables

### Dinner Rolls

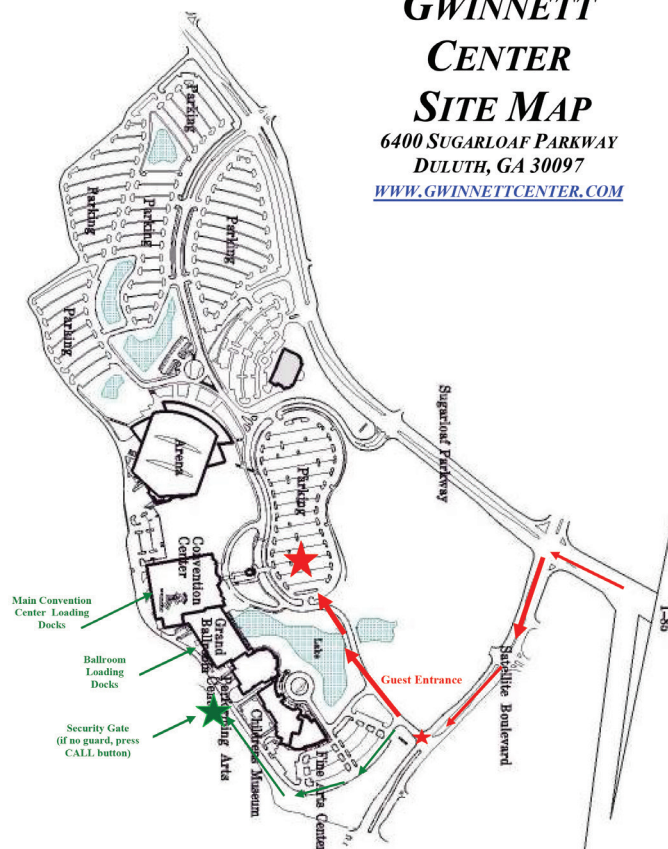
### Sour Cream Pound Cake with Fresh Berry Copote

### Fresh Brewed Coffee and Iced Tea

## GWINNETT CENTER SITE MAP

6400 SUGARLOAF PARKWAY  
DULUTH, GA 30097

[WWW.GWINNETTCENTER.COM](http://WWW.GWINNETTCENTER.COM)



*For convenient access to your parking area, please use the Satellite Blvd. entrance.*

*For all Vendors/Exhibitors – please follow green arrows to loading area to unload.  
Unloading through the front of the building is not allowed. Thank you.  
Security phone # 770.813.7540*

### Traveling North on I-85:

Take the Sugarloaf Parkway Exit. Turn right off the exit, go back under the Interstate and cross over Satellite Boulevard. The Center will be on your left.

### Alternate Route:

Take I-85 to the Highway 120 Exit West. Turn right on Satellite Boulevard. The Center will be 1/2 mile on your left.

### Traveling South on I-85:

Take the Sugarloaf Parkway Exit. Turn right off the exit and you cross over Satellite Boulevard. The Center will be on your left.

# The Atlanta Claims Association Presents:

## Wiley Miley's Restaurant Gets Wrecked

### 2014 Mock Trial

**April 24, 2014 at the Gwinnett Center**

**8:00 AM – 4:30 PM**

After horrifying parents worldwide with her behavior at the 2013 MTV Video Music Awards, Miley Cyrus has effectively twerked her way right out of show business. In a last-ditch effort to keep her fame working for her, she opens a burger joint called "Wiley Miley's Burgers in the U.S.A." Her washed-up dad, Billy Ray, flips burgers in the back.

Coincidentally, Robin Thicke and his washed-up dad, Alan, have a restaurant next door called "Thickes' Fish Sticks." Unfortunately for the Thickes, Alan's latest marriage didn't out too well and they've had to sell their land to pay the huge alimony checks that came with the divorce.

On the morning of the demolition, Miley is dancing around the restaurant turning on the lights and unlocking the doors. Not surprisingly, the wrecking ball operator got a little distracted, pulled the wrong lever, and sent the two ton ball of steel crashing through the Cyrus establishment. Wiley Miley's is rendered inoperable while repairs are made, and Billy Ray says the wrecking ball got a piece of him. The duo is suing Kardynal's Demolition Company up the wazoo.

Come see how the action plays out including application of some current hot topics in litigation and workers' compensation including psychological claims, question of employment versus independent contractor status, and subrogation.

Please join us for the kind of spectacle you haven't seen since the 2013 Video Music Awards!

For further information, please contact ACA Education Chair, Teri Zarrillo at [tzarrillo@gmlj.com](mailto:tzarrillo@gmlj.com) or 404-9264109.

Visit [www.atlantacclaims.com/events/view/Mock-Trial-2014](http://www.atlantacclaims.com/events/view/Mock-Trial-2014) to sign up! or fill out the form below.

Cost for this event is \$40 for members  
and \$60 for non-members  
\$15 additional for Attorney CLE submission

Name \_\_\_\_\_

Company \_\_\_\_\_

Email \_\_\_\_\_

Phone \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

License # \_\_\_\_\_

Please mail your check to:  
Atlanta Claims Association  
c/o Teri Zarrillo, Esq.  
Goodman McGuffey Lindsey & Johnson, LLP  
3340 Peachtree Road, NE, Ste. 2100  
Atlanta, GA 30326-1084

# Exhibitors List for Convention

*Listing of Hospitality Suites, Exhibitors and Sponsors are NOT complete. Updated information will be provided at the convention.*

AAN, Inc. (Applied Technical Services, Inc.)  
AFG Claims Services, LLC  
Atlanta Claims Association  
Atlanta CPCU Society Chapter  
Atlanta Engineering Services, Inc.  
Atlanta Spine Specialists  
Associated Adjusters Network  
Auto Damage Appraisers  
Belfor Property Restoration  
Beverly Manley & Associates  
Blackmon Mooring  
Chris Shiver, PE LLC  
Cook Claims Services, Inc.  
Crawford & Company  
Diminished Value of Georgia  
EFI Global  
Enterprise Rent-A-Car  
Evans Garment Restoration  
Florida Law Alliance  
Forcon International  
Frontier Adjusters  
Full Circle Restoration & Construction  
Haag Engineering Co  
Hospital Canvass  
IADA Association  
lanet  
In-Line Consulting  
Insurance Recruiting Specialists  
ISO Claims Partners  
Kids' Chance of Georgia, Inc.  
Lang Restoration & Construction  
LWG Consulting  
Nelson Architectural Engineers, Inc.  
NuQuest/Bridge Pointe  
Parker Young Construction & FireStar  
Premier Restoration, Inc.  
PT&C Forensic Consulting Services  
QuestPro Consultants/Q-TEMPS  
Rimkus Consulting Group  
Ringler Associates  
R&R Van Lift Sales & Service, Inc.  
SCA Transportation Forensics  
Servpro-GA  
Stanley Steemer Restoration Services  
Stop Loss Inc.  
Textile Restorations  
Totura & Company  
Tri-Starr Investigations  
Veracity Research Co (VRC) Investigations

# Hospitality Suites for Convention

Custard Insurance Adjusters  
Room 4A - Upper Level  
Leitner, Williams, Dooley & Napolitan, PLLC  
Rooms 2ABC&D - Upper Level  
Ringler Associates  
Rooms 2 ABC&D - Upper Level  
Ringler Medicare Solutions  
Rooms 2 ABC&D - Upper Level  
S-E-A  
Rooms 2 ABC&D - Upper Level  
White-Hart & Associates  
Room 4A - Upper Level

## Convention Sponsors

### Pre-Luncheon Reception

Custard Insurance Adjusters  
Phillip Gentry Forensic Fire Investigators  
Cook Claims Services, Inc.

### Luncheon Speaker

Swift, Currie, McGhee & Hiers

### Luncheon Sponsor

Sedgwick CMS  
White-Hart & Associates

### Exhibitors Coffee Break

Allegra Print & Imaging  
Property Loss Services  
Ringler Associates  
Zirkle & Hoffman

**2014 Convention Theme: “Riding the Waves of Technology”**

**EXHIBITOR INFORMATION**

<p><b>LOCATION:</b></p> <p>The Atlanta Claims Association 92nd Annual Convention will be held April 23-24, 2014 at the Gwinnett Center, 6400 Sugarloaf Parkway, Duluth, GA. The Gwinnett Center has more than adequate space for all our hospitality suites and exhibit space. Once again, we have reserved Exhibit Halls B and C.</p>	<p><b>FREEMAN DECORATING COMPANY</b></p> <p>We are pleased to have Freeman Decorating Company as our convention contractor again this year. They are one of the nation’s most respected convention and trade show contractors and are noted for their quality service, creativity and performance.</p>
--	--

<p><b>BOOTH INFORMATION</b></p> <ul style="list-style-type: none"> <li>➤ The fee for a single booth is \$750.00*</li> <li>➤ The fee for a double booth is \$1,500.00*</li> <li>➤ The fee for a triple booth is \$2,250.00*</li> <li>➤ <b>*\$50.00 late fee will be added after March 31, 2014</b></li> </ul> <p>The 8’ x 10’ booth includes the following:</p> <ul style="list-style-type: none"> <li>• A backdrop</li> <li>• Booth dividers (3 ft. high and 8 ft. deep)</li> <li>• One 7” by 44” identification sign</li> <li>• One 6 ft. table (topped and skirted)</li> <li>• One wastebasket and two chairs</li> <li>• Exhibitors coffee and Danish Thursday</li> <li>• Exhibitor’s Reception on Wednesday</li> <li>• Two tickets to Exhibitor’s Luncheon on Thursday</li> </ul>	<p><b>Electrical service is <u>not</u> included in the booth fee.</b> If you need electrical service for your booth you should contact Gwinnett Center to make those arrangements. Contact: Candace Kirkpatrick <a href="mailto:ckirkpatrick@gwinnettcenter.com">ckirkpatrick@gwinnettcenter.com</a> 770-813-7657</p> <p><b>Please note, the exhibit area is <u>not</u> carpeted.</b> If you want <b>carpeting</b> for your booth, you will have to purchase it directly from Freeman Decorating. Contact: Lee Williams <a href="mailto:Leighton.williams@freemanco.com">Leighton.williams@freemanco.com</a> 404-253-6457</p> <p>Once your registration and check are received, you and Freeman Decorating will be notified. You will then go to their website and be allowed to order carpeting and other items, such as telephone service, extra tables, etc.</p>
--	---

**BOOTH SET-UP**

The booth will need to be **set-up Wednesday, April 23, 2014 between 2:00 pm and 5:00 pm and taken down Thursday, April 24, 2014 between 7:00 pm and 9:30 pm or Friday, April 25, 2014 between 8:00 am and 10:00 am.** **Electrical service is not included in the booth fee.** If you need electrical service for your booth you should contact Gwinnett Center to make those arrangements. Your booth must be open and staffed Thursday from 10:00am until 6:30 pm. We will have coffee and Danish for our exhibitors on Thursday, April 24, 2014 from 8:00am to 10:00am.

Many exhibitors ask about serving cokes, cookies, popcorn, alcoholic beverages, etc. in your exhibit area. This is allowed only if advance arrangements are made with the Gwinnett Center. Please contact Candice Kirkpatrick [ckirkpatrick@gwinnettcenter.com](mailto:ckirkpatrick@gwinnettcenter.com) or 770-813-7657.

**ASSIGNMENT OF BOOTH SPACE**

**Booth assignments are prioritized by the earlier date a registration is received.** You will be notified of your assigned space when you arrive at the convention on **Wednesday, April 23, 2014.** Please come to the exhibit’s registration area to get your booth assignment. **Exhibitor packets should be obtained at the Convention Desk on Wednesday, April 23, 2014 between 2:00 pm and 5:00 pm.**

**AWARDING DOOR PRIZES**

We encourage each exhibitor to solicit business cards and award individual door prizes. If you do so, you are not required to award door prizes to a direct competitor that may enter your drawing. **In order to keep attendees in the exhibit hall your booth prize winners should be announced from the convention stage starting at 6:00 pm on Thursday April 24, 2013.**

The stage will be in the exhibit hall. To increase attendance the ACA will also be awarding cash prizes to claims representatives only. Also, ACA convention theme games with prizes will be played throughout the day.

## REGISTRATION FORM

Please go to the Atlanta Claims Association website and download the registration form and mail along with your exhibit booth fee as soon as possible. Please make your check payable to the Atlanta Claims Association and send to: Violet Mobley at 1213 Summit Chase Drive, Snellville, GA 30078. Or, we are offering online registration and payment through Pay Pal [www.atlantacclaims.com](http://www.atlantacclaims.com) . Questions, email Violet Mobley at [mobley.violet@yahoo.com](mailto:mobley.violet@yahoo.com). Or call Violet at 404-702-9148.

By completing this form and enclosing your payment, your company and all affiliated companies agree to: (1) defend and indemnify the Atlanta Claims Association (ACA) for all claims and damages caused by the acts or failure to act of your employees, agents, customers, and invitees, (2) release all ACA and its officers, directors, employees, agents, representatives, and volunteers from any and all claims (including claims involving their sole negligence), and (3) immediately abide by ANY rule or request made by any officer, director or representative of the Atlanta Claims Association.

**Please print LEGIBLY and remember to send this form with your check. Failure to do so will cause a delay in processing your registration.**

Signature of Company Representative \_\_\_\_\_

Name of Company \_\_\_\_\_  
(as you want it to appear on your booth sign)

Address \_\_\_\_\_

\_\_\_\_\_

Contact  
Person \_\_\_\_\_

Phone Number \_\_\_\_\_ Fax Number \_\_\_\_\_

Email  
Address \_\_\_\_\_

(You will be contacted through your email address, so please be sure to write LEGIBLY)

Type of  
Business \_\_\_\_\_  
(contractor, adjusting, investigations, car rental, replacement services, rehabilitation, etc.)

### Cost of Booth:

Single Booth \_\_\_\_\_ \$750\*    Double Booth \_\_\_\_\_ \$1,500\*    Triple Booth \_\_\_\_\_ \$2,250\*

**\*Late Fee \$50.00 after March 31, 2014**

*It's Greene  
in the Carolinas*



## James C. Greene COMPANY

Multi-line adjusting service throughout the Carolinas.

Home Office: P.O. Box 25306 Raleigh, NC 27611  
Visit our website at [www.jcgreeneco.com](http://www.jcgreeneco.com)  
or fax us at (919) 832-6620.

[assign@jcgreeneco.com](mailto:assign@jcgreeneco.com)



FORENSIC ACCOUNTANTS

**Neal Cason**, CPA, CFE • [ncason@mdd.com](mailto:ncason@mdd.com)  
**Dayne Grey**, CPA • [dgrey@mdd.com](mailto:dgrey@mdd.com)

404.252.0085

> [mdd.com](http://mdd.com)

**Making Numbers Make Sense**

## Aplin Peer & Associates White-Hart & Associates Multi-Line Insurance Adjusters

Serving Georgia, Florida,  
Alabama, North & South Carolina



[www.aplinpeer.com](http://www.aplinpeer.com)  
p: 954.925.3210 f: 954.925.3275  
[www.white-hartandassociates.com](http://www.white-hartandassociates.com)  
p: 770.432.6422 f: 770.435.3282



## Phillip W. Jarrell

Dukes, Dukes, Keating & Faneca, P.A.  
Attorney at Law

2909 13th Street, Sixth Floor  
Post Office Drawer W  
Gulfport, Mississippi 39502

Tel: (228) 868-1111 Fax: (228) 863-2886

[jarrell@ddkf.com](mailto:jarrell@ddkf.com)

ACA Member

No representation is made that the quality of legal services to be performed  
is greater than the quality of legal services performed by other lawyers.



Providing Forensic Engineering and  
Expert Witness Services  
Since 1984

770.390.0980 [www.forcon.com](http://www.forcon.com)

### Areas of Expertise:

Accident Reconstruction  
Biomechanics  
Construction  
Fire Investigation  
Geotechnical  
Materials  
Roofing

Automotive  
Civil  
Electrical  
Fire Protection  
Industrial Hygiene  
Mechanical  
Structural



Certainty in an Uncertain World

## Forensic Scientists & Engineers

### Services:

- Failure Analysis/Cause & Origin
- Laboratory Testing
- Accident Investigations
- Expert Testimony

### Specializing in:

- Power & Energy
- Fire & Explosion
- Electrical & Mechanical
- Civil/Structural

1000 Hurricane Shoals Rd, Suite D-500, Lawrenceville, GA 30045  
Phone: +1 800 326-5075 Fax: +1 866 336-5131  
[www.lwgconsulting.com](http://www.lwgconsulting.com)



## Peters & Associates, S.C.

Investigative Accountants

**Lester V. Hanks, Jr. CPA/CFF, CFE**

404-630-5862 Fax: 888-780-0090

2470 Windy Hill Road Suite 300 PMB#2070  
Marietta, Georgia 30067  
[lhanks@paacpas.com](mailto:lhanks@paacpas.com)  
[www.paacpas.com](http://www.paacpas.com)

Atlanta, Chicago, Denver, Milwaukee & Minneapolis

## Close your file permanently



Zirkle & Hoffman  
Mediation Services

770.551.3871

[www.zirklaw.com](http://www.zirklaw.com)  
400 Galleria Parkway  
Suite 1750  
Atlanta, GA 30339



24/7 Emergency Services

770-232-9797

Experts in water, fire, and storm damage, mold remediation,  
reconstruction and general contracting.

Commercial • Residential • Institutional • Industrial

[www.fullcircle restoration.com](http://www.fullcircle restoration.com)



## CJ HESTER INC

Claim & Risk Management Services

Serving The Insurance Industry For Over 30 Years

- Commercial & Residential Property
- General Liability Investigations
- Auto & Truck Liability Investigations
- Workers' Compensation Investigations
- SIU / Fraud Investigations

[hesterinc.net](http://hesterinc.net)  
[claims@hesterinc.net](mailto:claims@hesterinc.net)  
877.342.4111

Cathy J. Hester Owner/CEO • Cell 251.401.5713  
Serving ALABAMA, MISSISSIPPI, FLORIDA PANHANDLE,  
SW GEORGIA, ATLANTA AREA, and SOUTHERN LOUISIANA



## HURLEY ROGNER

MILLER, COX, WARANCH & WESTCOTT, P.A.

Proudly defending employers, insurers & TPAs since 1992

[www.hrmcw.com](http://www.hrmcw.com)

**Zal Linder**, Attorney At Law  
\*Admitted in Georgia & Florida

5555 Glenridge Connector, Ste. 200  
Atlanta, GA 30342 • 404-459-2722

Florida offices in Winter Park • Tallahassee • Fort Pierce • Pompano Beach • Fort Myers • Miami-Dade

Look for us at the Atlanta  
Claims Conference

## FLORIDA LAW ALLIANCE

STATEWIDE REACH • LOCAL COVERAGE

Six member firms providing  
regional and national coverage

Barr Murman & Tones  
Clark Partington Hart  
Clarke Silvergate  
Fisher Rushmer  
Henderson Franklin  
Marks Gray



[www.floridalawalliance.com](http://www.floridalawalliance.com)