



Save The Date

ACA ~ CPCU Joint Luncheon

Wednesday, March 13th at Maggiano's Perimeter

11:30 AM – 1:00 PM

There will be a 1-hour Ethics CEU included with the luncheon.
This is a member only event.

[**REGISTER**](#)

ACA Annual Conference & Educational Seminar

Thursday, April 18th - Crowne Plaza Perimeter

4355 Ashford Dunwoody Road
Dunwoody, GA 30346

ACA Annual Golf & Tennis Tournament

Monday, June 3rd - Country Club of Roswell

2500 Club Springs Drive
Roswell, GA 30076

ACA 2018/2019 Officers



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1st Vice President

Adolphus Drain

2nd Vice President

Monica Jobin

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Angela Patman

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ACA Mailing Address:

Atlanta Claims Association
P.O. Box 468103
Dunwoody, GA 31146

For Submissions to the Newsletter:

Please contact Monica Jobin
monicajobin@yahoo.com

Letter from The President



Dear Fellow ACA Members,

Happy New Year! The holidays are behind us and we are back in our daily routines, most of us probably already anticipating our next vacation – at least I know I am! Winter weather is truly upon us, but fortunately, we have not felt the brunt of the recent storms that have traversed the nation. That doesn't mean that we shouldn't be prepared. I'm sure we all remember various "Snow Jams" over the years that caught the city off guard. Having a winter-preparedness kit in your car could mean the difference between safety and dread if caught on the road in a storm. Blankets, water, first aid kits and jumper cables are just a few of the items we should all be hauling around this time of year.

With the cold always comes the chance for broken pipes and water damage claims. Claim adjusters rise to the occasion when catastrophes hit, whether it be just one home or many. We are the customers' point of contact and quite often the only "company" face they see. It is our responsibility to provide the best service possible, in a professional but caring manner. It can be a delicate balance, especially with "difficult" customers; however, we should always take the time to put ourselves into their shoes. For many people, a winter home property loss is their worst nightmare come true – water everywhere, freezing temperatures and a feeling of despair. Compassion on our part is the best medicine to begin the healing process.

This issue of A Claimscene includes the 2019-2020 Slate of Officers. My time as President of this wonderful organization is quickly coming to a close and voting on the new Officers is just around the corner. Please be on the lookout for an email blast in the next couple of weeks and place your votes for the incoming Officers.

We are once again joining with the Atlanta Chapter of CPCU for a luncheon, scheduled for March 13th at Maggiano's Perimeter and one hour of Ethics CEU credit will be available. The luncheon will be held from 11:30am-1:00pm. The cost is \$36 per person and seating is limited. Be sure to register early at: [ACA EVENTS](#)

There is still time to join the Convention and Golf Committees – we need your help to plan and execute these important events. Please contact me at ann.wright@countryfinancial.com if you want to help with either (or both!) committee.

Respectfully Submitted,

Ann Wright

Honoring Dr. Martin Luther King Jr.



Martin Luther King, Jr. was born on January 15, 1929 in Atlanta, GA. In remembrance of one of the leading figures in the civil rights movement and the man behind the iconic “I have a dream” speech of 1963, ACA has chosen 5 of his most memorable quotes that remain resonant to this day.

“Darkness cannot drive out darkness; only light can do that.
Hate cannot drive out hate; only love can do that.”

“Injustice anywhere is a threat to justice everywhere.”

“We must learn to live together as brothers or perish together as fools.”

“If you can’t fly then run, if you can’t run then walk, if you can’t walk then crawl, but whatever you do you have to keep moving forward.”

“Everybody can be great, because everybody can serve.”

ACA ATLANTA CLAIMS ASSOCIATION

**We are proud to announce our 1st Member Spotlight.
Every month during 2019 we will be putting the spotlight on one of our members.**

**To nominate a member, please contact
Karen Grizzard, Bridgewater Group, Inc. 770-392-1440 ext. 132**

AMARA E. BENNETT

By Karen Grizzard



Recently I had the opportunity to meet up with Amara Bennett, a member of Atlanta Claims for over 10 years and this month's Member in the Spotlight. I was fortunate to first meet Amara at a CE Seminar several years ago and it was evident then, as it is today, how intelligent and passionate she is about the insurance industry!

Amara fell into adjusting after college, a familiar story, but found it challenging, exciting, and rewarding, so it has become her career and passion. She values her industry experience sharing that, on a whole, her connections have always opened doors and provided lasting friendships along with an abundance of opportunities. The core to her success is an openness to change and thinking outside the box. A highly recommended skill the next generation of loss adjusters should utilize when handling claims and while continuing to learn.

She holds numerous licenses by State and has both the CIIP and DAE designations. She is also actively involved in various Insurance and non-Insurance organizations. In 2018 she was accepted into the Loss Executive Association (LEA) a prestigious National Organization. She is a member of both the Southern Loss Association (SLA) and the Atlanta Claims Association (ACA). Amara demonstrates the ability to work hard and at the same time give back to the Insurance Industry by pursuing her passion for charitable work. Some of her service includes two-terms as the President of Insurance Professionals of Atlanta (IAIP) and serving on industry committees and Board of Director positions.

Amara feels her greatest professional achievement is the ability to positively impact people's lives by the claims experience. It goes beyond just adjudication of a claim, professionally, morally, and ethically as people are at their lowest after an insurance loss. It requires Compassion. "Being a professional loss adjuster of complex property claims brings joy and satisfaction knowing I was able to get our insured back to their pre-loss condition and resume life." says Amara. Today you will find her as a Senior Claims Specialist managing Complex Property losses at Maxum Specialty Insurance Group in Alpharetta. Maxum Specialty Insurance continues to grow under the ownership of The Hartford Insurance Group representing their solid Excess & Surplus lines position in the market.

On behalf of Atlanta Claims Association, we thank Amara for being a valued member of ACA.



It's Time to Apply or Renew for 2019!

ACA Membership Drive November 1st – January 31st, 2019

What do I get for my membership? A LOT!

Membership runs a full calendar year Jan. thru Dec. 2019

| ACA Membership Benefits Calendar Year 2019 | General \$45 | Associate \$55 | Student \$20 |
|---|-----------------|-------------------|-----------------|
| Voting Privileges | y | n | n |
| May hold an office | y | n | n |
| Newsletter and 1 st notice of events | y | y | y |
| Membership List | y | y | y |
| Networking Opportunities | y | y | y |
| Ongoing Education | y | y | y |
| Annual Educational Seminar April 18, 2019 Save the non-member registration cost and receive 6 CEU's free. | y | y | y |
| Attend one event free Jan.-Dec. Save the non-member registration cost | y | y | y |
| Attend ACA events at a discounted price - luncheons, social events, networking events, educational and legislative events | y | y | y |
| 1 st opportunity over non-members to present or sponsor at events | y | y | n |
| 1 st opportunity over non-members to write articles for the newsletter | y | y | y |

[ACA Membership Page](#)

Group rates are available for companies that apply or renew for a group of 10

or more people. You will receive \$5.00 off per membership or renewal!

For questions or more information please contact membership chair Patty Bakmaz at:

Phone: 404-846-2001 ~ Email: admin@atlantaclaimsassociation.com

2019-2020 ACA Slate of Officers and Directors

President – Adolphus Drain

Risk Supervisor
Cobb County School District/Human Resources

1st Vice President – Monica Jobin

Worker's Comp Specialist
Georgia Department of Administrative Services
Risk Management Services

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Director Claims
Sedgwick Claims Management Services, Inc.

Assistant Treasurer – Kara Sepulveda

Vice President of Claims - Southeast Service
Center
Broadspire, a Crawford company

3 Year Directors

Julie John – Attorney

Drew, Eckl & Farnham

Zon Stine – Attorney

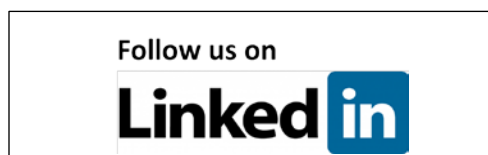
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Larry McMillan – Claims Service Manager

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Please join our Atlanta Claims Association LinkedIn Group.

Just log into LinkedIn and then click the icon below to go directly to our group.





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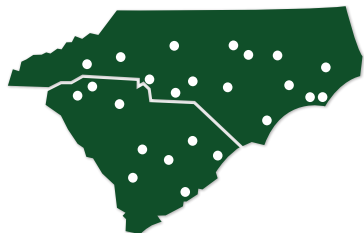
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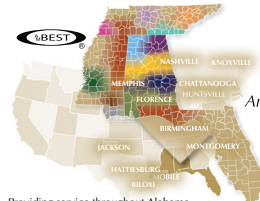
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