



January 2017 • A Monthly Publication of the Atlanta Claims Association

## Happy Holidays And A Huge Thank You

Happy Holidays and a huge THANK YOU from Stand Up For Kids for the generosity of all those in attendance at our holiday dinner on 12/7/16, at the North Point Diner. It was a very festive evening with wonderful conversations and sharing, reconnections with old friends and a delightful dinner. Door prizes consisted of gift cards and many of the winners turned their cards over to Stand Up for Kids for distribution to those they serve.

The Atlanta Claims Association appreciates the support you have shown this year and the support of many of our vendors. We appreciate APPLIED TECHNOLOGY SERVICES and HAAG GLOBAL for their sponsorship of the Holiday Dinner.

Stand Up for Kids is an organization that covers from North Fulton County to South Fulton County providing street-based services to homeless and at-risk youth who have been subjected to, or are at risk of being subjected to, sexual exploitation. There are volunteers who hit the streets looking for youth in crisis. They are trained to identify youth, establish trust and provide immediate resources and referrals. They focus these efforts in high profile areas where youth are known to congregate such as: shelters, abandoned buildings, bus and train stations, parks, and underneath bridges.

The volunteers carry backpacks providing basic needs assistance to youth: food, water, hygiene products, clothing and resource guides. Harm-reduction counseling helps guide kids to make better, healthier choices.

Some of the statistics related to these teenagers are horrifying. In Georgia, 37,963 students were homeless in 2015-2016 school year, with 1500+ in Fulton County Schools. Once kids are on the streets, 76% drop out of school, 22% become pregnant and within 2 days of homelessness, 42% WILL BE INVOLVED IN PROSTITUTION TO SURVIVE. Other "survival" behaviors engaged in are theft and dealing drugs.

There are several programs that you can become involved in. One is Mentoring a high school student which involves meeting 2 x month during their lunch period and building a meaning, positive relationship that helps your student develop confidence and life skills to pursue a bright future. If you would like to get involved in this program, please contact Jennifer Greenlee to learn more at [jenniferg@standupforkids.org](mailto:jenniferg@standupforkids.org).



Fran Harper is interested in taking the lead on one of their projects, a Casserole Club. It involves making a casserole and delivering it to the organization and they will keep it in the freezer they have for that purpose and will serve them on Wednesday nights at their Weekly picnic held at the CNN food court downtown. Teens can attend this dinner without sign up or obligation. If you are interested in participating, please

contact Fran Harper at [franhga@comcast.net](mailto:franhga@comcast.net).

If anyone is interested in participating as a One Time or Short Term Project, please let me know. I will be responsible for all pick up and delivery!

Frances Harper, 770-310-2109



Please visit our website at: [www.atlantaclaims.com](http://www.atlantaclaims.com) for further information and to register online.

# From the President

Dear Fellow ACA Members,

The holiday season is upon us. Whether we celebrate Christmas, Hanukah, The Winter Solstice or Kwanza, we all want to have a good time, eat, drink and be merry. This is the time of the year that all cultures want to celebrate before the hard winter sets in. I love the spirit of goodwill, the desire to help those in need and the importance of family. I just wish that the spirit of giving, loving thy fellow man and the regard for family and friends lasted all year long.

I believe that all of us that attended the ACA Holiday Dinner will agree that a grand time was had by all. I saw so many old faces from years gone by. I also met many new faces that I hope to see again throughout the year. The North Point Diner was a perfect venue. The food and service were outstanding. I want to thank Frances Harper and her mighty committee for their hard work and diligence in finding a date and venue that suited most of us.

The end of the year is soon to arrive and it's time to renew your ACA membership. Please go on line to take advantage of the quick and easy means to renew your membership for another year. Last year saw an increase in membership and we need to keep the momentum of ACA going for the next year.

I want to invite members to nominate your favorite adjuster for Claims Person of The Year. The application form can be found in the Claimscene.

I wish everyone a safe, happy and prosperous new year. We are all looking forward to new and exciting ACA events. We have big plans in the works for next year so stay tuned.

Respectfully submitted,

Pamela M. Glick  
ACA President 2016-2017  
Atlanta Claims Association



## Save The Date

See the ACA Website  
for additional details

[www.atlantacclaims.com](http://www.atlantacclaims.com)

### February 8, 2017

Joint ACA/CPCU Luncheon  
Maggiano's at Perimeter

### April 27, 2017

Officer's Installation and Award  
Luncheon, Work Comp & Liability  
Seminar and Cocktail Party  
Hilton Atlanta Northeast,  
Peachtree Industrial Blvd

### May 9, 2017

Golf & Tennis Outing  
Rivermont Country Club  
Alpharetta

### 2016–2017 Officers

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#### Assistant Secretary – Open

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sure your email and contact information are current.**

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ACA membership, meetings, information,  
address changes, etc.—mail to:

P.O. Box 724627 • Atlanta, GA 31139

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Ann Wright

[ann.wright@countryfinancial.com](mailto:ann.wright@countryfinancial.com)

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## Joint ACA-CPCU Luncheon

Please join us for the annual combined ACA-CPCU luncheon on Wednesday, February 8, 2017. The luncheon will be held from 11:30AM until 1:30PM at Maggiano's at 4400 Ashford Dunwoody Road (Perimeter Mall). Our speaker is Derick Cooper, an attorney with the firm of Weinberg Wheeler Hudgins Gunn & Dial and his presentation, "Top Ten Product Liability Litigation Pitfalls" promises to be enlightening. The presentation identifies and explains ten litigation pitfalls that consistently arise in product liability litigation. Some of the pitfalls addressed in the presentation include emails, failure to immediately investigate claims, and failure to properly select and prepare corporate representatives for depositions. If the pitfalls addressed in the presentation are avoided, one should be able to limit the likelihood and/or severity of product liability litigation. CE Credits will be available for licensed adjusters.

Please register early, as seating is limited. Visit us at [www.atlantacclaims.com](http://www.atlantacclaims.com) to register. The cost is \$25 for members and \$40 for associate members and non-members.

We look forward to seeing you there and to another successful combined luncheon.

## 2017 Slate of Officers:

**President** – Tammie Kater  
**1st VP** – Ann Wright  
**2nd VP** – Adolphus Drain  
**Treasurer** – Monica Jobin  
**Assistant Treasurer** – open  
**Secretary** – open  
**Assistant Secretary** – Valerie Cannady

**3-Year Directors**  
 Brent Perich  
 Fran Harper  
 Tamika Puckett

Voting will take place in February.

## Advertising

Atlanta Claims Association is in the process of renewing advertisers for 2017. ACA would like to take the opportunity to express appreciation for the support from the advertisers you see in the monthly publications that make these news releases possible. Many of the advertisers have already renewed for the 2017 publications, and ACA wishes to thank these companies for their support. Also, ACA would like to express gratitude to our many sponsors that collaborate with our advertisers to assist in presenting events that take place throughout the year. ACA could not do it without your financial help.

**Attention All ACA Members It is membership renewal time. Please visit the website at [www.atlantacclaims.com](http://www.atlantacclaims.com) to renew before March 31, 2017.**

# Claims Person of the Year Award

We are seeking nominations for the person you feel is most deserving of the *Claims Person of the Year Award*. This award will be presented to an individual who meets the following requirements:

- A member of the Atlanta Claims Association, Inc.
- Must be a full-time claims professional providing insurance claims services.
- Anyone carrying the title Claims Manager or above will not be eligible for the award.
- Anyone whose primary function is that of an attorney will not be eligible.

The Nominees will be judged on:

- Business ethics
- Business achievements
- Claims handling expertise
- Contributions to the industry
- Education achievements
- Contributions to the Claims Association

The winner will receive an award of \$500, a trophy to display at their office and an engraved plaque.

If you know of someone within your company or the Association that meets these qualifications, please complete the nomination form and send to:

Valerie Wynn  
148 Wolf Creek Drive, N.  
Macon, GA 31210  
Valerie.Wynn@selective.com  
478-474-2979

Deadlines for entries will be January 1, 2017. The finalists will be invited to attend the Officers Installation and Awards luncheon in April 2017.

This is a great opportunity to provide individual recognition and reward exceptional contributions. Your participation will facilitate the realization of the objectives of the Association and is greatly appreciated.

## Claims Person of the Year Award Nomination Form

Nominee Name \_\_\_\_\_  
Employer \_\_\_\_\_  
Position \_\_\_\_\_  
What, in your opinion warrants consideration of this nominee? \_\_\_\_\_  
\_\_\_\_\_  
In management? ☐ Yes ☐ No  
Business address \_\_\_\_\_  
\_\_\_\_\_  
Member of Atlanta Claims Association? ☐ Yes ☐ No  
Sponsor \_\_\_\_\_  
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Send this form to: Valerie Wynn • 148 Wolf Creek Dr. N, Macon, GA 31210 • email to Valerie.Wynn@selective.com

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# Claimscene Classifieds

We are adding a new feature to the Claimscene - a Classifieds section. If any member or associate member knows of a job opening at his or her company, it can now be posted in the Claimscene. Send the details to Ann Wright at [ann.wright@countryfinancial.com](mailto:ann.wright@countryfinancial.com).

## PruittHealth

### Disability Medical Manager – Workers' Compensation

**Category:** Corporate

**Location/City:** GA - Norcross

**Id:** 17109

#### POSITION SUMMARY:

Provides medical care management of ill or injured partners and works with physicians, place of employment, and insurance company to coordinate a return to work by providing efficient, cost effective, quality care management services for workers' compensation injuries/claims.

#### ESSENTIAL JOB FUNCTIONS, DUTIES, AND RESPONSIBILITIES:

Gathers the information necessary to evaluate the rehabilitation potential of injured or disabled persons. This requires telephonic or written contacts with: Attending physicians and other health care professionals, Hospitals, rehab and nursing facilities, Attorneys, Vocational rehabilitation specialists, such as counselors, instructors, work evaluators, job placement specialists and social workers, Public and private rehabilitation agencies, and Insurance Company Claim Representatives.

Identifies and analyzes all factors contributing to the Injured Worker's disability. Designs and implements an individualized rehabilitation program to restore to the maximum level of physical and vocational function. Develops and implements disability medical management plans to maximize healthcare outcomes and facilitate aggressive return to work.

Works with in-house Workers' Compensation personnel to develop transitional Duty programs and to improve use of ergonomics in the workplace.

#### LICENSURE, CERTIFICATION, AND EDUCATION REQUIREMENTS:

- Bachelors degree in a health-related field.
- Active, unrestricted RN or LPN license
- One or more of the following case management certifications: CCM, CDMS, CRRN, or is eligible to sit for certification exam: CCM

#### TRAINING, SKILLS, AND EXPERIENCE REQUIREMENTS:

- Three years clinical practice and one to three years in case management
- Working knowledge of industry trends, developments, current standards and regulations
- Professional level knowledge of medical terms, practices and procedures. Has an advanced specialized knowledge of disability medical management process, gained through advanced training and/or employment in a case management capacity.
- Maintains confidentiality; demonstrates professional conduct and dependability.
- Excellent written and verbal communication skills.

Please reference the job title (Disability Medical Manager) and send resume and salary requirements resume to [17109-MH1184@apply.maxhire.net](mailto:17109-MH1184@apply.maxhire.net)

## Full-time and permanent position with a large insurance company in Lawrenceville, GA

The title of the position is Casualty Adjuster.  
If you or someone you know is interested,  
please contact Teresa Raab at (678) 951-6331 for more details.



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